



DIAMOND BANK ONLINE BANKING

2020

DIAMOND BANK ONLINE BANKING

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DIAMOND BANK ONLINE BANKING

Online Banking Account / Account Tab

Diamond Bank

Account Bill Pay eStatements Options

My NetTeller **Accounts** Bank to Bank Transfers Transactions Transfers Account Info

Welcome [REDACTED]

Deposit Accounts View 5 | 10 | 20 | 50 | 100 | ALL

Account (Click for Details)	Balance	Status	Options
PERSONAL SAVINGS	[REDACTED]	[REDACTED]	Select Option Transactions Download Statements Stop Payments Transfers Account Info
PERSONAL CHECKING	[REDACTED]	[REDACTED]	
MISC CHECKING	[REDACTED]	[REDACTED]	

Customer Summary Information

3 Deposit accounts with a total balance of [REDACTED]

You last accessed your Online Banking account on Tuesday, December 24, 2019 8:11:00 AM Central Time
You have accessed Online Banking 171 time(s) since Monday, November 19, 2018 9:54:18 AM Central Time [Reset this counter](#)

The Online Banking Home Page begins with the Accounts Tab highlighted. This page shows the accounts that you have enrolled in Online banking and once you click on the drop down box for any of your accounts you have the options of Transactions, Download, Statements, Stop Payments, Transfer, and Account Info. Notice out to the right of the **Accounts** tab that most of these options can be accessed by clicking on the tab you are wanting to use once you have fully set up your account.

DIAMOND BANK ONLINE BANKING

Online Banking / Bank to Bank Transfers / New Transfers

The screenshot shows the Diamond Bank Online Banking interface. At the top, there is a navigation bar with icons for Account, Bill Pay, eStatements, and Options. Below this is a secondary menu with links for My NetTeller, Accounts, Bank to Bank Transfers, Transactions, Transfers, and Account Info. A third menu includes New Transfers, Enrolled Accounts, Add Account, Pending Transfers, and Transfer History. A yellow arrow points to the 'New Transfers' link. Below the navigation is a notice: 'No Bank to Bank transfers will be processed on holidays or days that the bank is closed. Transfer requests made before 1:30 PM Central Time (CT) each business day will be sent that same day, requests made after 1:30 PM Central Time (CT) will be processed the next business day.' The main content area is titled 'Add New Bank to Bank Transfer' and contains a help icon. Below the title is a paragraph of instructions: 'To add a Bank-to-Bank transfer, complete the following fields, and then select Submit. You can submit up to 3 inbound transfers and 3 outbound transfers per day. The total dollar amount of inbound transfers cannot exceed \$5,000. The total dollar amount of outbound transfers cannot exceed \$3,000. You may set up recurring or future dated transfers. These transfers count towards your totals on the day that the transfer is scheduled to occur. Per government regulation transfers from a Savings or Money Market account to another account or third party by preauthorized, automatic, or telephone transfer - including online banking transfers - are limited to six per month with no more than three transfers by check, draft, or ACH or similar order to third parties. If you exceed the transfer limitations given in any statement period, your account is subject to closure by the financial institution and may be subject to an excessive usage fee based on our current fee schedule for every outgoing transfer above the stated limit.' Below the instructions are the following form fields: 'Transfer funds from:' with a dropdown menu showing 'Select Account...'; 'Transfer funds to:' with a dropdown menu showing 'Select Account...'; 'Transfer Amount:' with a text input field and a decimal separator; 'Frequency:' with a dropdown menu showing 'One Time'; and 'Transfer Memo:' with a text input field. At the bottom right are 'Submit' and 'Cancel' buttons.

Under the Bank to **Bank To Bank Transfers** is a **New Transfers** tab. Transfers can be completed once you have Added accounts and they have been verified. You can do set up one-time transfers or set up weekly, bi-weekly, monthly or semi-monthly transfers.

DIAMOND BANK ONLINE BANKING

Online Banking / Bank to Bank Transfers Add Account

Add New Bank to Bank Transfer External Account ?

To enroll an external account for Bank-to-Bank transfers, complete the information at the bottom of the screen. You need the routing number and account number of the account you wish to enroll, which can be found on a deposit slip or check for that account. An example of where to find the requested information is below. For questions, or if you need assistance with the enrollment process, contact a Diamond Bank Electronic Services Specialist at 1-877-213-2265 or email us at electronicservices@diamondbanking.com. You may also send us a secure message by selecting the Contact Us link at the top of the page.

Example:

Memo		
0000987430	00144098431	1436
Routing Number	Account Number	

To enroll an external account, complete the following information. An example of where to find the routing number and account number is provided above.

Account Name	Financial Institution Name	Routing Number	Account Number	Account Type
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	Checking ▼

This Add Account option allows you to add bank accounts that you may have at other institutions to be linked to your Diamond Bank Online banking account. You will need the other bank Account Name, the name of the Bank, the bank Routing# and Account number of any account you want to add and then select checking or savings. For the type of account. You can apply a personalized label i.e. “Personal Checking”, “Misc Checking” etc. that will help you keep track of your different accounts. Once you hit the green **Submit** button the following message pops up:

To use the external account for Bank-to-Bank transfers, the account must be verified. Diamond Bank verifies that you are authorized on the external account in the following way: Auto verification: Your external account is credited with a random amount within one to two business days. Once you see the credit on your external account, log back in to Online Banking, go to Enrolled Accounts, and enter the amount of the credit without decimal points or dollar signs. For example, if 21 cents credits your external account, you enter 21 in the Verification Amount field. You have 10 calendar days to complete this process. You may add another external account after selecting Return.

DIAMOND BANK ONLINE BANKING

Online Banking / Bank to Bank Transfers / Enrolled Accounts

Currently Enrolled Accounts ?

Below is a list of your currently enrolled Bank-to-Bank transfers, external accounts, including those pending approvals. You may edit or delete accounts from this screen. For questions, or if you need assistance with the enrollment process, contact a Diamond Bank Electronic Services Specialist at 1-877-213-2265 or email us at electronicservices@diamondbanking.com. You may also send us a secure message by selecting the Contact Us link at the top of the page.

Alias:	FI Name:	Routing Number:	Account Number:	Status:
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	Verified Edit Delete
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	Verified Edit Delete

The “Enrolled Accounts” tab will show all of the accounts that you have enrolled for Bank to Bank Transfers. The Alias section shows the name of the account you have added and will apply the label you used when setting up the New Transfer. The FI section will show the name of the bank followed by the corresponding Routing and Account numbers. The Status section lets you know that the account has been verified once complete. If you want to change the label of the account just click on the Edit button and you can customize the name to whatever you want to call it. If you want to remove the account just click on Delete and it will remove it from your list of transfer accounts.

DIAMOND BANK ONLINE BANKING

Online Banking / Account / Transactions / Current Transactions

Account Bill Pay eStatements Options

My NetTeller Accounts Bank to Bank Transfers **Transactions** Transfers Stop Payments Statements Account Info

Current Transactions Download Search

Transactions from 12/20/2019 to 12/24/2019 View Range: [Since Last Statement](#) | [7 Days](#) | [15 Days](#) | [30 Days](#) | [All](#)

View Transactions for: PERSONAL SAVINGS

Current Balance: ██████████
Available Balance: ██████████

Date ▾	Ref/Check No	Description	Debit	Credit	Balance
12/24/2019	View Image	WITHDRAWAL	██████████		██████████
Totals:		Transactions: 1	Debits: ██████████	Credits: \$0.00	

Print

The **Transactions, Current Transactions** tab will show individual transactions that have posted for the account that is chosen in the **View Transactions For** drop down box. The **View Range** buttons allow you to customize how many transactions you want to view/print.

DIAMOND BANK ONLINE BANKING

Online Banking / Account / Transactions / Download

My NetTeller Accounts Bank to Bank Transfers **Transactions** Transfers Stop Payments Statements Account Info

Current Transactions **Download** Search

Download Transactions ?

* Indicates Required Field

* Download Transactions for Account PERSONAL CHECKING

* Select Download Range Select option... Required Field

* Select Download Format Select option... Since Last Download Since Last Statement Date Range Required Field

Download

The **Transactions** and **Download** tabs can be used to download and/or print transactions. The first drop down box allows you to choose the account you want to download. The next box allows you to choose a date range, transactions Since Last Download or since Last Statement.

Account Bill Pay eStatements Options

My NetTeller Accounts Bank to Bank Transfers **Transactions** Transfers Stop Payments Statements Account Info

Current Transactions **Download** Search

Download Transactions ?

* Indicates Required Field

* Download Transactions for Account PERSONAL CHECKING

* Select Download Range Since Last Download

* Select Download Format Select option... Open Financial Exchange (OFX) Quicken (QFX) Intuit QuickBooks (QBO) Intuit QuickBooks (IIF) Personal Finance (QIF) Spreadsheet (CSV) Word Processing (TXT) Required Field

Download

The 3rd drop down box allows you to download in multiple formats including Quicken and QuickBooks for business customers utilizing that software to download and balance their books. The Spreadsheet option allows you to download transactions into an Excel spreadsheet which will also give you the ability to sort and search for transactions.

DIAMOND BANK ONLINE BANKING

Online Banking / Account / Transactions / Search

Account Bill Pay eStatements Options

My NetTeller Accounts Bank to Bank Transfers Transactions Transfers Stop Payments Statements Account Info

Current Transactions Download Search

Search Transactions ?

Search Transactions For PERSONAL CHECKING ▼

By Date From 11/1/2019 To 11/30/2019

By Amount Begin \$ End \$

By Check # Start End

Sort By Date ▼ Then By ▼ Then By ▼ Then By ▼

Sort Order Descending Ascending

View Debits and Credits ▼ Include Checks Include Electronic Transactions

Search

Clicking on the **Transactions**, then **Search** tab will open the page above and allow you to search by an amount, by check#, and sort the transactions by date, amounts, check# and also gives the option to view Electronic Transactions or by Check.

DIAMOND BANK ONLINE BANKING

Online Banking / Account / Transfers / New

Account Bill Pay eStatements Options

My NetTeller Accounts Bank to Bank Transfers Transactions **Transfers** Stop Payments Statements Account Info

New Pending History

"Business Day Cut-Off Time"--Same day ledger posting for Online Banking transactions and Bill Pay transactions is currently 4:00 PM CT.

New Transfer [Schedule](#) [Review](#) [Finish](#)

* Transfer funds from PERSONAL SAVINGS Available Funds: ██████████

Transfer funds to Select one...

Payment options None

* Transfer amount

* Frequency One Time

* Transfer Date 12/27/2019

Transfer Memo (optional)

Submit

The **New, Pending and History** tabs are 3 options under the **Transfer** tab. You can use the drop down boxes to select the account that you want to Transfer from, Transfer to, set the frequency for the transfer(One-time, Weekly, Monthly etc.) set the date you want to process the transfer and add a memo to help you track it later when you are balancing your account. When you are ready click on the Green **Submit** button and you will have a chance to review the transfer details then submit once you approve it. Any pending transfers will show up when you click the **Pending** tab and the **History** tab will reflect any past transfers.

DIAMOND BANK ONLINE BANKING

Online Banking / Account / Transactions / Stop Payments / New

My NetTeller Accounts Bank to Bank Transfers Transactions Transfers Stop Payments Statements Account Info

New Current

New Stop Payment ?

* Indicates Required Field

Add Stop Payments for Account: PERSONAL CHECKING

* Check Date: 12/24/2019

* Check Number

Amount: (optional)

* Payee

Remarks: (optional)

Submit Cancel

Enter Review Finish

The next tab over is the **Stop Payments** tab and can be used for customers who know the check number of the check they are wanting to place a stop payment on. They will need the Check number, the Date the check was written, the amount and who is was written to. Once you have the information filled in you will hit the Green **Submit** button and will then have a chance **to review** before Submitting to **Finish** the Stop Payment request.

*****Note: There is a \$20 Stop Payment fee for these transactions**

DIAMOND BANK ONLINE BANKING

Online Banking / Account / Transactions / Statements

The next option under the **Account** tab is the **Statements** tab. A description of how to sign up for eStatements can be found in the eStatements / ENotices procedures.

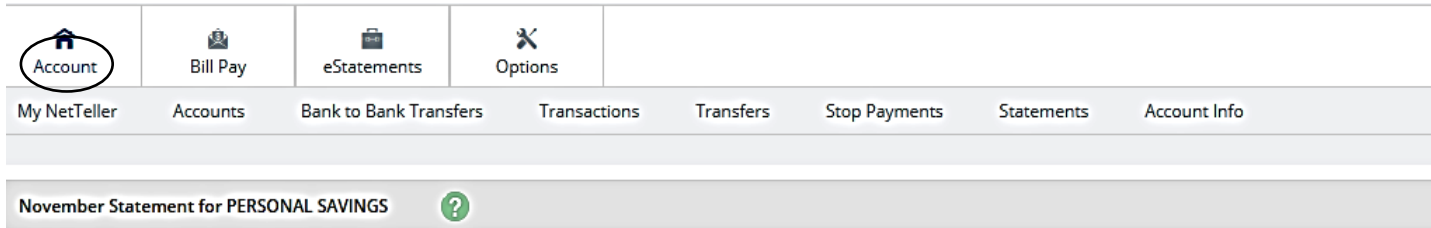
The screenshot shows the Diamond Bank Online Banking interface. At the top, there is a navigation menu with tabs: Account, Bill Pay, eStatements, Options, Transactions, Transfers, Stop Payments, Statements, and Account Info. The 'Account' and 'Statements' tabs are circled in red. An arrow points from the 'Transactions' tab to the 'Statements' tab. Below the navigation menu, there is a section labeled 'View Statements for:' with a dropdown menu showing 'PERSONAL SAVINGS'. A yellow arrow points to this dropdown. Below this, there is a 'View Statements' section with a help icon. The main content area displays a table of statements:

Statement Date:	Description:
11/29/2019	This is your statement
10/31/2019	This is your statement
09/30/2019	This is your statement
08/30/2019	This is your statement

To the right of the table, there is a 'Select Format to View:' dropdown menu. An arrow points from the first row of the table to this dropdown. The dropdown menu is open, showing options: 'Select option...', 'View PDF', 'View Text', 'View HTML', and 'Select option...'. Below the dropdown menu, there is another 'Select option...' dropdown menu.

The drop down box to the right of each Statement/Notice can be used to view your statement/notice in 3 formats including PDF, Text, or HTML. If you click on PDF, the next page following will appear and provide more options.

DIAMOND BANK ONLINE BANKING



To download:

1. Click the link below.
2. Select Save from the dialog box.

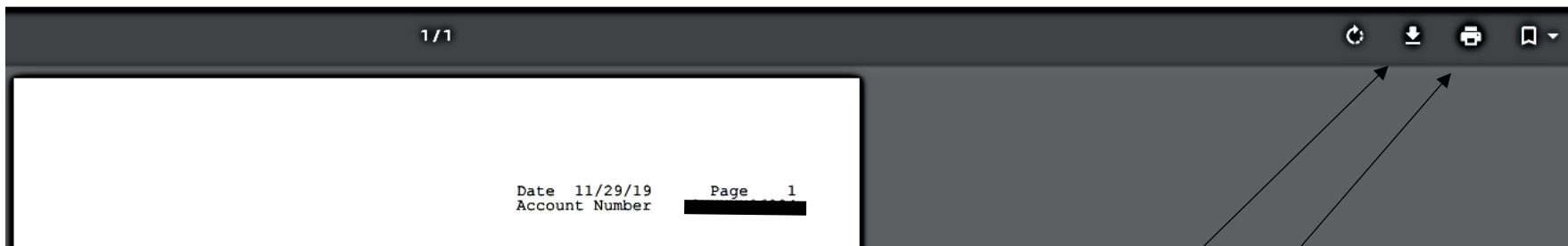
To view:

1. Click on the link below.
2. Select Open from the dialog box.

→ [Statement for PERSONAL SAVINGS in PDF format](#)

→ [Return to Statement List](#)

Once you click on the link highlighted in Blue your statement/notice will open and provide more options. Once you close the statement down you will be back at this page and can hit the Green Return to Statement List button to get access to more statements if needed.



Once your statement appears you can use the options to the right (your screen options may differ depending on the operating system you are using). The first button with the arrow is the Download button that allows you to choose where to Save and store your eStatement/eNotice for future reference. The second button is the print button if you prefer to print out the statement to balance your account.

DIAMOND BANK ONLINE BANKING

Note: Your online eStatements/eNotices are stored for up to 18 months so if you would prefer just to view them from our site you can ensure that they will be kept safe and protected and won't be compromised if your computer/device gets hacked.

[Online Banking / Account / Account Info](#)

The screenshot displays the Diamond Bank online banking interface. At the top left is the Diamond Bank logo. Below it is a navigation menu with icons and labels: 'Account' (circled in red), 'Bill Pay', 'eStatements', and 'Options'. A secondary menu below that includes 'My NetTeller', 'Accounts', 'Bank to Bank Transfers', 'Transactions', 'Transfers', 'Stop Payments', 'Statements', and 'Account Info' (circled in red). A yellow arrow points from the 'Account Info' tab to the 'Account Information' section below. In this section, a dropdown menu is set to 'PERSONAL SAVINGS'. Below this, the page displays 'Current Account Information' for 'PERSONAL SAVINGS / [REDACTED]'. It lists 'Other names on this account: [REDACTED]'. A table of account details follows:

Current balance	[REDACTED]		
Available balance	[REDACTED]		
Last statement balance	[REDACTED]		
Date of last statement	[REDACTED]		
Date opened	[REDACTED]	Date of last deposit	[REDACTED]
		Date last overdrawn	[REDACTED]

The **Account Info** Tab will provide account information for the account that is selected in the drop down box labeled “**View Account Information For**”.

DIAMOND BANK ONLINE BANKING

Online Banking / Options / Personal

In the “Options” tab there are 5 additional tabs, **Personal, Account, Display, Alerts and Mobile Settings**. The **Personal** Tab is highlighted below.

Your password will never expire; however Diamond Bank recommends that you change your password every 90 days to help keep your account more secure.

Modify Personal Settings

Current Email Address: [Redacted]
Change Email Address:
Reenter New Email Address:
Alert Address: [Redacted]
Mobile Phone Number:
Wireless Provider Address:
Standard wireless carrier charges may apply
PIN Reset Question:
PIN Reset Answer:
Personal Watermark: [Redacted]

Modify Login Information

Online Banking ID [Redacted]
Enter New

Online Banking ID Rules
- Must contain at least 1 letter
- May contain numbers
- May contain the following special characters: + _ % @ ! \$ * ~
- Must be between 4 and 12 characters

Online Banking PIN
Enter Current
Enter New
Enter New Again

PIN Rules
- May contain the following special characters + _ % @ ! \$ * ~
- Must be between 8 and 25 characters in length
- Must not match or contain your ID
- Must not match one of the previous 4 PINs

The “Personal” tab allows the customer to edit any of their personal information such as their phone number, Reset questions, Personal Watermark, Online Banking ID and Online Banking PIN (Password).

DIAMOND BANK ONLINE BANKING

Online Banking / Options / Account / Display

The screenshot shows the 'Options / Account' tab selected. The 'Options' and 'Account' tabs are circled in red. A yellow arrow points to the 'Deposit Accounts' header, and another points to the 'New Account Pseudo Names' input field.

Select an Account Type

Drag and drop the account to rearrange the display order. See [keyboard instructions](#)

Account Pseudo Names

-
-
-

New Account Pseudo Names

-
-
-

The **Options, Account** tab will you to customize or Label your accounts to names that help you identify your accounts, for example, if you are saving for a vacation you could label a savings account Vacation Account.

The screenshot shows the 'Options / Display' tab selected. The 'Options' and 'Display' tabs are circled in red. A yellow arrow points to the 'Establish Display Defaults' header.

Establish Display Defaults

- Accounts: 5 10 20 50 100 All
- Transactions: Since Last Statement Last 7 days Last 15 days Last 30 days All Search History
- Transfer History: Last 7 days Last 15 days Last 30 days Search History
- Download Lines: One Line Two Lines Three Lines All Lines
- Transfer Confirmation: Yes No

The **Display** Tab will allow you to customize your preferences i.e. if you want your Transactions page to default to show the last 7 days you can click on that button and hit the Green **Submit** button to save your changes.

DIAMOND BANK ONLINE BANKING

Online Banking / Options / Alerts / Alerts Listing

The screenshot shows the 'Alerts Listing' page in the Diamond Bank Online Banking interface. The navigation bar at the top includes 'Account', 'Bill Pay', 'eStatements', and 'Options' (circled in red). Below the navigation bar, the 'Alerts' tab is circled in red, and the 'Alerts Listing' sub-tab is highlighted with a yellow arrow. The page displays four sections of alerts:

- Current Event Alerts**: A table with 4 rows of alerts, all set to 'Via Text Message'.
- Current Balance Alerts**: A table with 1 row for 'PERSONAL CHECKING' set to 'Below' with an amount of '\$500.00' and 'Via Text Message'.
- Current Item Alerts**: A message stating 'There are currently no Item Alerts set up.'
- Current Personal Alerts**: A message stating 'There are currently no Personal Alerts set up.'

The **Alerts** Listing page shows any alerts that you have set up on the **Events, Balance, Item or Personal** Tabs.

DIAMOND BANK ONLINE BANKING

Online Banking / Options / Alerts / Events

Alerts Listing **Events** Balance Item Personal

Edit Event Alerts ?

Alert Type:	When the following occurs:	Alert Type:	When the following occurs:
<input type="checkbox"/> Login	Receiving Incoming Wires	<input type="checkbox"/> Email <input type="checkbox"/> Login <input type="checkbox"/> Text	Transfers Expired
<input type="checkbox"/> Email <input type="checkbox"/> Login <input checked="" type="checkbox"/> Text	Receiving Incoming ACH Credits	<input type="checkbox"/> Login	Transfers Failed - Restricted
<input type="checkbox"/> Email <input type="checkbox"/> Login <input checked="" type="checkbox"/> Text	Receiving Incoming ACH Debits	<input type="checkbox"/> Login	Transfers Deleted - Closed Act
<input type="checkbox"/> Email <input type="checkbox"/> Login <input checked="" type="checkbox"/> Text	Insufficient Funds (NSF)	<input type="checkbox"/> Email <input type="checkbox"/> Login <input type="checkbox"/> Text	Expiring Transfers
<input type="checkbox"/> Email <input type="checkbox"/> Login <input checked="" type="checkbox"/> Text	Statements or Notices	<input type="checkbox"/> Login	Email Address Change
<input type="checkbox"/> Email <input type="checkbox"/> Login <input type="checkbox"/> Text	Maturing Loans	<input type="checkbox"/> Login	Mobile Address Change
<input type="checkbox"/> Email <input type="checkbox"/> Login <input type="checkbox"/> Text	Maturing CD's	<input type="checkbox"/> Login	Password Changes
<input type="checkbox"/> Email <input type="checkbox"/> Login <input type="checkbox"/> Text	Transfers Failed - NSF		

Submit Cancel

The **Options, Alerts, Event** Tab for alerts can be used for many features and can alert you by email, when you login or via text messages. For example, if you want to know when you receive an Ach Credit (Payroll) just click on Receiving Incoming ACH Credits. Once you make your changes just hit the Green **Submit** button.

Account Bill Pay eStatements **Options**

Personal Account Display **Alerts** Mobile Settings

Alerts Listing Events **Balance** Item Personal

Balance Alert ?

* Alert Type: Email Login Text

If the balance in: PERSONAL SAVINGS

Goes: Above Below

* Amount: \$ 0 . 00

Cancel Submit

Under the **Options, Alerts** tab, the **Balances** tab will let you set up an alert to inform you when the balance falls above or below the amount you choose.

DIAMOND BANK ONLINE BANKING

Online Banking / Options / Alerts / Item

Account Bill Pay eStatements Options

Personal Account Display Alerts Mobile Settings

Alerts Listing Events Balance Item Personal

Item Alert ?

*Alert Type: Email Login Text

* If Item Number: 0

Clears: PERSONAL SAVINGS

Cancel Submit

Under the **Options**, **Alerts** tabs, the **Item** Alert tab will let you set an alert for a specific item you are looking for.

Online Banking / Options / Alerts / Personal

Account Bill Pay eStatements Options

Personal Account Display Alerts Mobile Settings

Alerts Listing Events Balance Item Personal

Personal Alert ?

* Alert Type: Login

* On: 12/25/2019

* Alert Message:

Cancel Submit

If you want to set an alert or reminder the next time you login you can set a personal alert using the **Personal** tab.

Any alerts you add will then show up on the Alerts Listing page to summarize all of your alerts.

DIAMOND BANK ONLINE BANKING

Online Banking / Options / Mobile Settings / Web Mobile Settings

Account Bill Pay eStatements Options

Personal Account Display Alerts Mobile Settings

Web Mobile Settings Text Mobile Settings

Mobile Web Settings

Enable web access for your mobile device

Receive Text Message Alerts Yes

Standard wireless carrier charges apply

Mobile Phone Number

Select your wireless provider Verizon

Only selected accounts will show in the mobile account listing. These settings will not affect transfers or previously selected accounts in bill pay or mobile deposit.

PERSONAL SAVINGS

PERSONAL CHECKING

MISC CHECKING

Submit Cancel

The **Mobile Settings, Web Mobile Settings** tab, allows you to enable access with your mobile device, choose to receive any alerts you have set up via text, and assign the phone number and wireless provider of your phone. You have the flexibility to choose which accounts you would like to have access to through the Diamond Bank Mobile App.

DIAMOND BANK ONLINE BANKING

Online Banking / Options / Mobile Settings / Text Mobile Settings

Account Bill Pay eStatements Options Mobile Settings Text Mobile Settings

DIAMOND BANK Mobile Text Settings ?

Enable text access for your mobile device

Accept DIAMOND BANK Text Banking Terms & Conditions [View Terms & Conditions](#)

Mobile Phone Number [Redacted] ** Message and data rates may apply. Text **STOP** to 89549 to cancel. Text **HELP** to 89549 or call (870) 285-2172 for more information. 1 message per request **

Select Your Wireless Provider Verizon

Not all carriers are supported for this service. Click the dropdown for a list of participating carriers. Carrier is not responsible for any delayed or undelivered messages.

Select the accounts you want text access from your mobile device

Account Name	Mobile Short Name
<input checked="" type="checkbox"/> PERSONAL SAVINGS	Per Savings
<input checked="" type="checkbox"/> PERSONAL CHECKING	Per Checking
<input checked="" type="checkbox"/> MISC CHECKING	Misc Checking

Text Commands

Bal=All Acct Bal
Bal *Mobile Short Name*=Single Acct Bal
Hist=All Accts Recent Activity
Hist *Mobile Short Name*=Single Acct Activity
Help=Commands
Stop=Cancel

Submit Cancel

Under the **Mobile Setting** tab, **Text Mobile Settings** Tab will allow you to accept the Text Banking Terms and conditions that will allow us to communicate with you for all of the changes you make regarding alerts. You can also use this page to label your accounts when using The Diamond Bank Mobile App. There are also some text commands you can use to receive information through texts.